

# CLONAKILTY Permanent TSB bank visual guides for Bank meeting

## My visit to Permanent TSB bank

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**AS I AM .IE**



I am going to PTSB bank today because I have a meeting.

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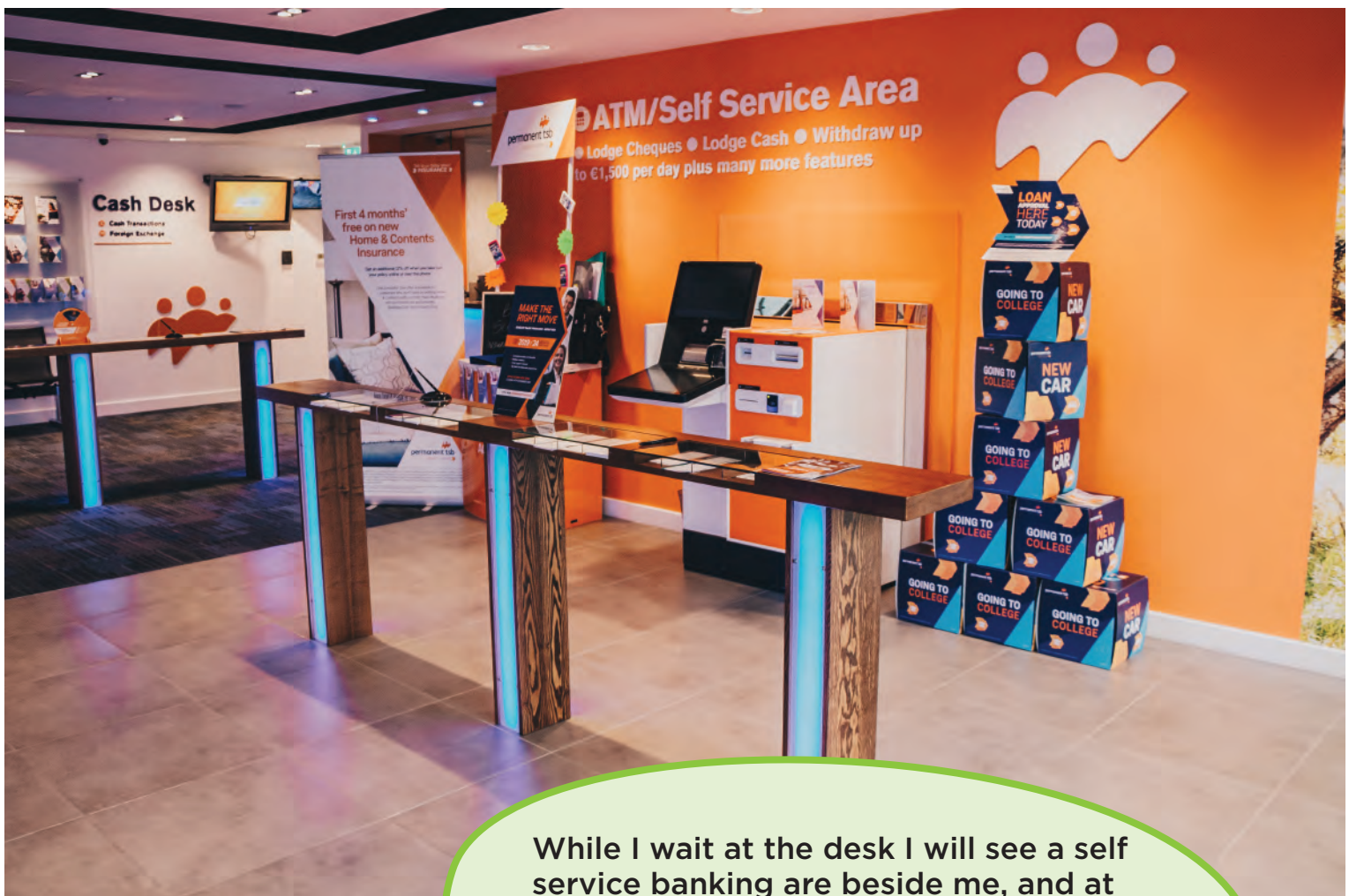


When I go inside, I will see the Customer service desk. I stand in the queue here because I need to let someone at the bank know I have arrived for my meeting. There may not always be someone behind the customer service desk, so sometimes I wait at the desk until someone comes.



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While I wait at the desk I will see a self service banking are beside me, and at the back of the bank, I will see the cash desk and phone/internet banking station.

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I wait until I have spoken to  
some one at customer  
services desk and then I can  
take a seat until I am called



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I will be called for my meeting when the person I am meeting is ready.  
I may have to wait a while.

For my meeting, I will be going to one of the meeting rooms.  
There are rooms downstairs and rooms upstairs.

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I will be shown  
where to go.



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When my meeting is finished I can say thank you and leave the bank.