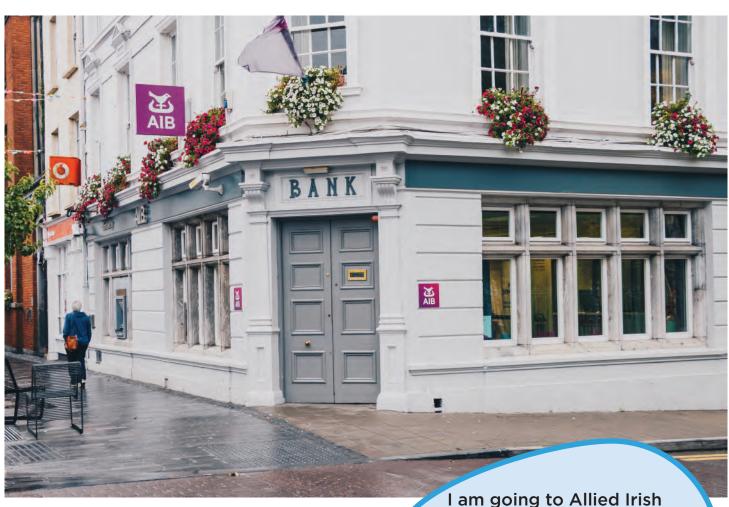
CLONAKILTY Allied Irish Bank visual guides

My visit to Allied Irish Bank

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Bank today.
When I see the "AIB" sign over the door I know I have arrived.

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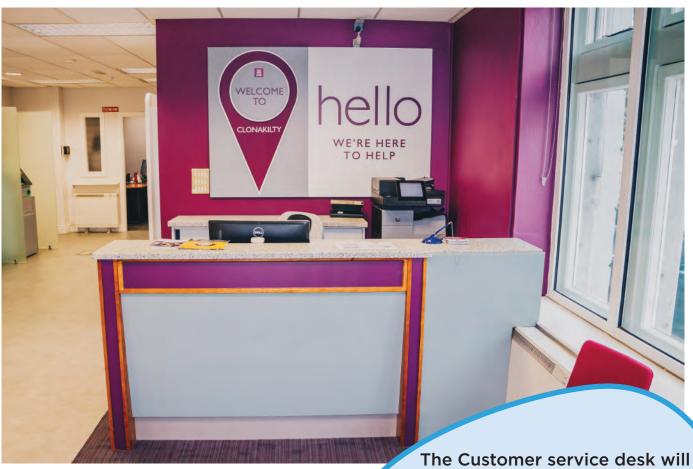




When I go inside, I will see a large open area with clear signs listed for different services. The signs show me where I should go.

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be on my right-hand side.

If I want to ask a question, or if I have a meeting at the bank, I queue here to speak with a staff member who will be wearing a uniform.

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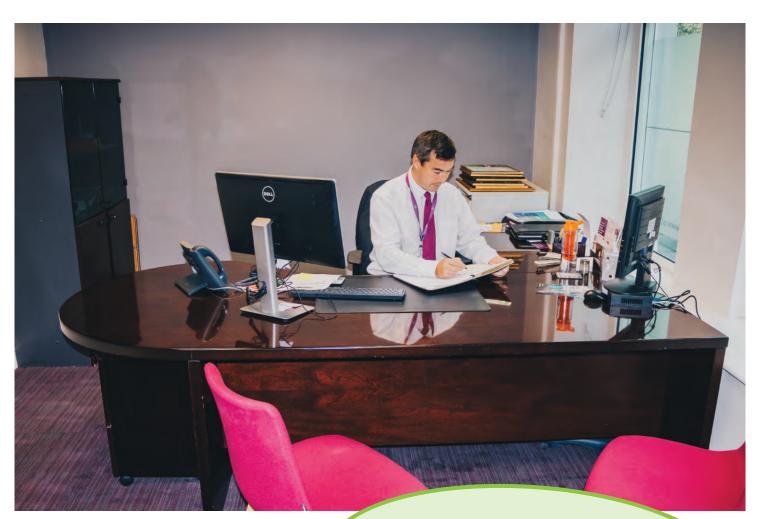


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Different people work in the bank and they are there to help me. There may not always be someone behind the customer service desk, so sometimes I must wait at the desk until someone comes.

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There can be other people in the bank while I am there. They might be in a queue to use the card machines in the self-service areas. These areas are signed as "quick-banking". I can lodge or withdraw money here.

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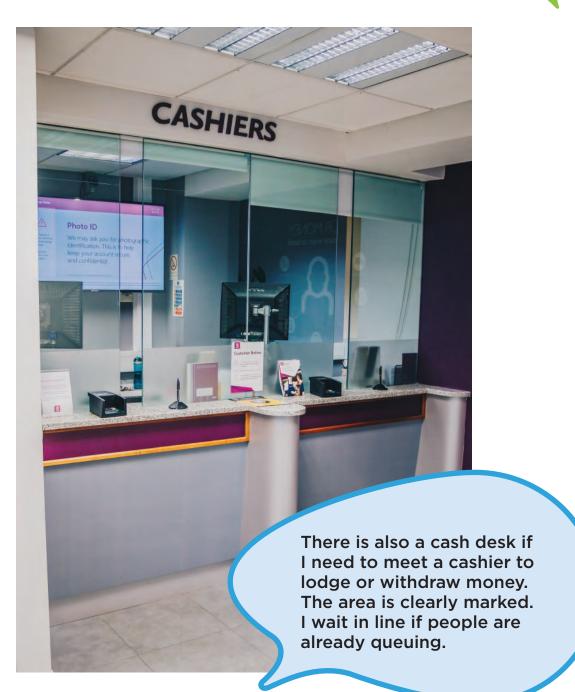
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I get my card ready before I get to the top of the queue. I will need to put my bank card into the machine

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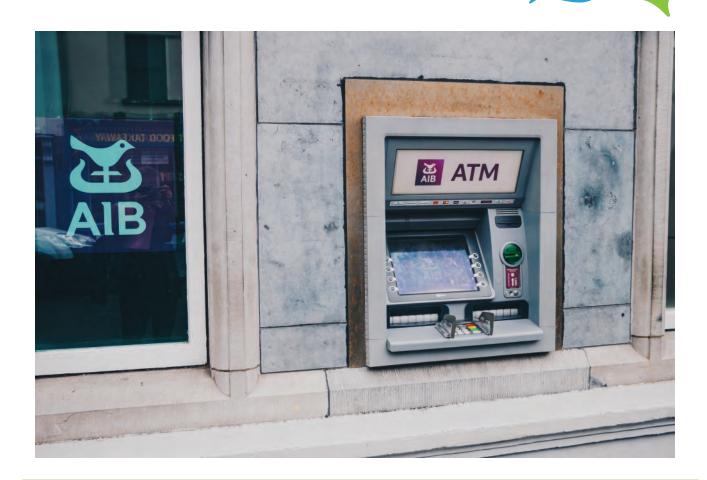
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When I have finished at the bank I say thank you to the cashier and then I can leave.

SuperValu





I may not be able to get to the bank when it is open. I could also forget to go to the bank to take out money.

There is an ATM machine outside the building. I put my card into the machine and it gives me instructions, so I know what to do and I can still take out money even if the bank is closed.